



**Pyx Health**  
Because no one gets better alone™



Engage, activate, impact.

# Comprehensive support for your SMI POPULATION

Pyx Health is an engagement company focused on the most vulnerable, hard-to-reach populations. Our mission is to scale the power of human connection. Leveraging our deep bench of remote, trained, empathetic care coordinators paired with 24/7 user-centric mobile technology, we employ loneliness and other social health interventions to uncover and solve barriers to care.

The result? A proven solution that improves quality, outcomes and member experience, while reducing total cost of care.

## PROGRAM SERVICES for Serious Mental Illness population:

- Comprehensive recovery navigation
- Health-related social needs support
- Mental health and SUD recovery support
- Crisis prevention and de-escalation
- Social relationship strengthening

## RESULTS using high-touch, intensive engagement to address the unique challenges of SMI

**↑20%**  
Medicaid 7-day  
FUAD adherence

**↑48%**  
anti-psychotic  
medication refills

**↓11%**  
PYX MEMBER  
cost difference 6 months pre-post Pyx Health

**↑20%**  
NON-PYX MEMBER  
cost difference 6 months pre-post Pyx Health

## INSIGHTS specific to Pyx Health SMI members



Top 3 SDOH needs are food, housing, and medication



More than half of app use occurs between 12am and 5am



79% of members age 18-54 score lonely AND have SDOH needs

## PROGRAMS FOR:

- Maternal Health
- DSNP
- Youth + Family / Caregiver
- Seniors
- and other high-need members

## PROGRAM APPROACH

### OUTREACH

Proactive and omnichannel, leveraging our proprietary indices



### ENGAGE

Via assessments and empathetic conversations to uncover barriers



### ACTIVATE

1-1 coaching and education; connection to resources; care navigation to meet member and plan needs



### MEASURE

Measure and report impact on member outcomes and gap closure

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