# Pyx Health®

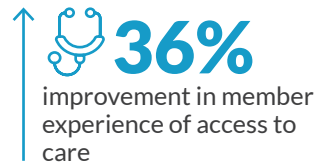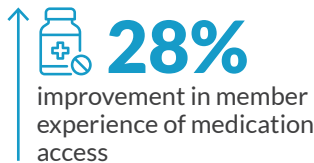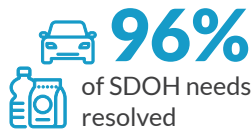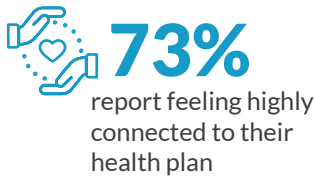# Improve your Star ratings through the Pyx Health CAHPS Program

## RESULTS

Improved overall quality of care and health equity across your most vulnerable members

**28%** improvement in member experience of medication access

**36%** improvement in member experience of access to care

**73%** report feeling highly connected to their health plan

**96%** of SDOH needs resolved

**78** member NPS

**Learn more from our CAHPS case study**

## PROGRAM APPROACH

**Proactively outreach and engage members**
*Leveraging our proprietary loneliness Index™*

→

**Uncover barriers to care**
*Via in-app screenings and empathetic conversations by trained mentors*

→

**Proven personal care navigation and support**
*1-1 coaching and education; connection to resources*

→

**Health needs resolution**
*Escalating only the most critical needs to our health plan partners*

*At Pyx Health, we have a proven track record of driving significant improvements in these areas by addressing loneliness, depression, and anxiety—core factors that directly affect members' perception of their physical and mental health, as well as their ability to manage daily activities.*

**Rachael Swan**    rachael@pyxhealth.com | 413-626-8514        **Anne Jordan**    anne@pyxhealth.com | 520-240-9021